

Discussion on Wilmington

WITH THE

Family Services Cabinet Council

NOVEMBER 13, 2017

DELAWARE TECHNICAL COMMUNITY COLLEGE, WILMINGTON

GOVERNOR
JOHN CARNEY 

DATA NEEDS FOR THE FAMILY SERVICES CABINET COUNCIL

INTEGRATING DATA AND SERVICES ACROSS AGENCIES

Dr. Kara Odom Walker, Secretary
Department of Health and Social Services

James Collins, Chief Information Officer
Department of Technology and Information

Predictors of Being Involved in Gun Violence

- **Emergency Department Visit History**
 - Gunshot wound
 - Clinical encounter involves police
- **Labor Indicators**
 - Unemployed in quarter preceding the crime
 - Application filed for unemployment benefits
- **Child Welfare Investigation History**
 - Investigated as victim of child maltreatment
 - Out of home placement
- **State Juvenile Services Participation**
 - Community probation
 - Residential detention
 - Behavioral health services
 - Managed care services
- **School System Events**
 - Recipient of social assistance programs ever
 - Prior suspension/expulsion
 - Dropped out prior to high school graduation
 - More than 10 unexcused absences in school year preceding crime

Primary CDC Recommendations

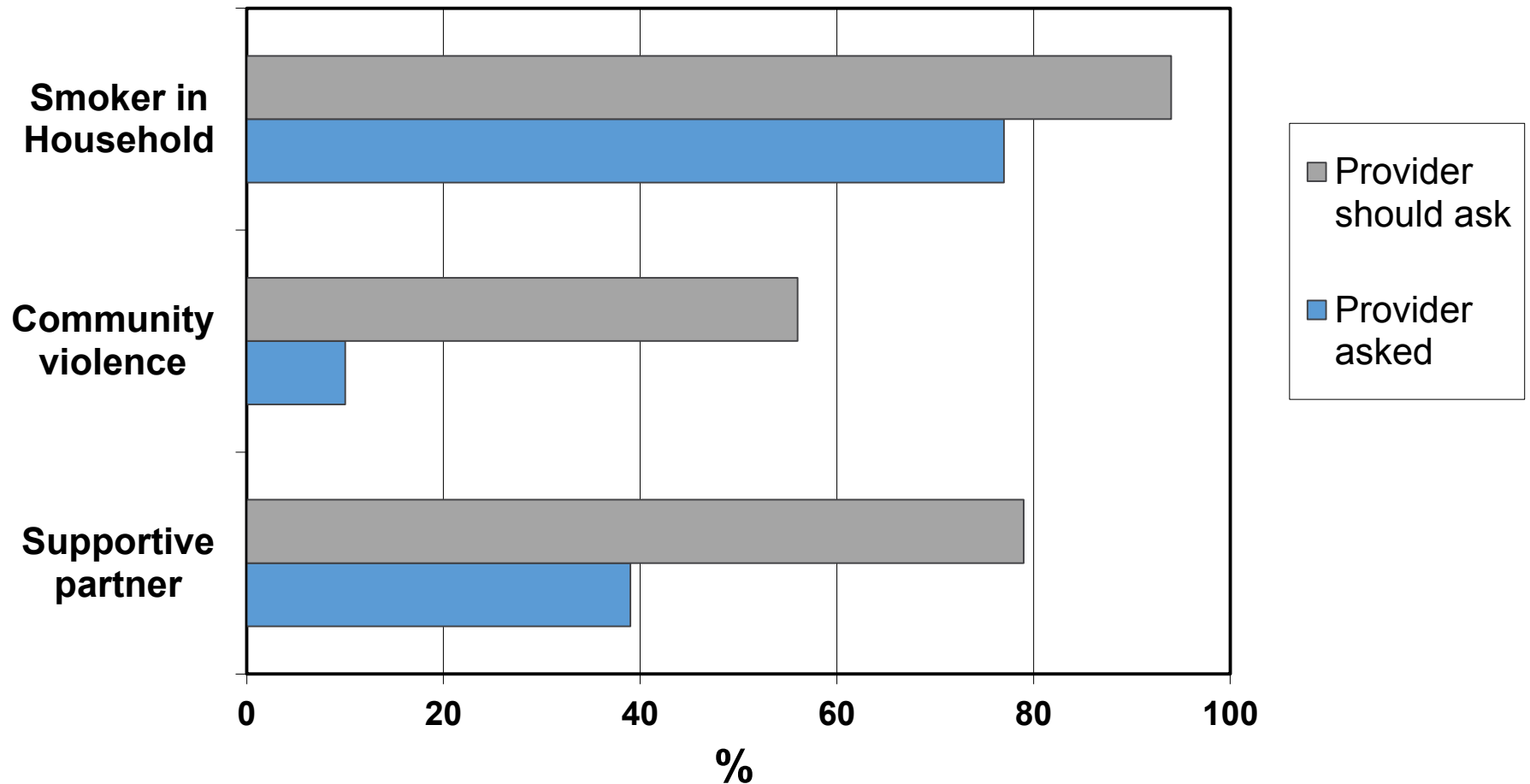


**Work with the community to
create wrap-around services
for youth**

**Focus on and identify at-risk
youth**

**Create a comprehensive
database of at-risk families**

Crucial Role of Health Care Professionals



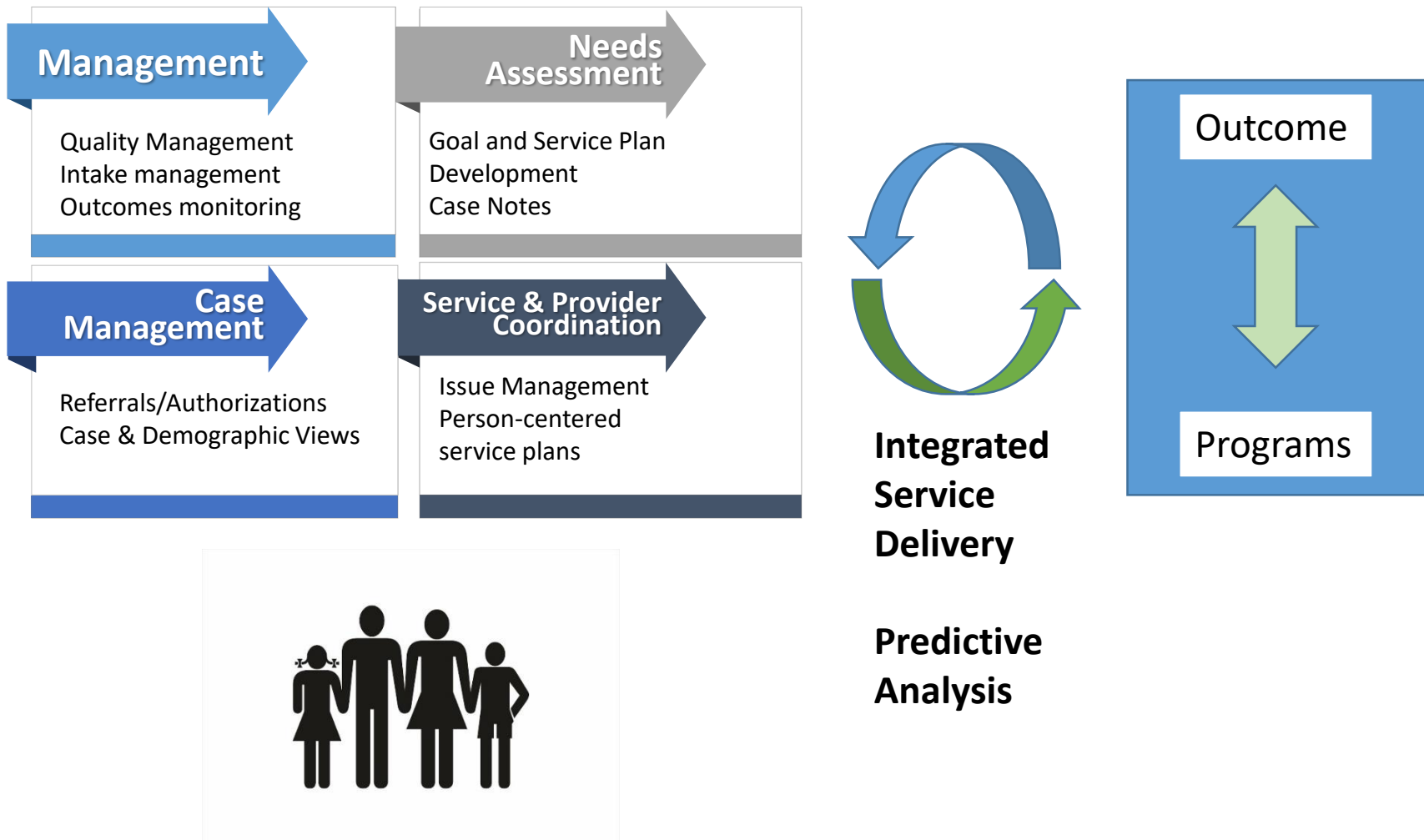
Wilmington Data Efforts

- **CDC Report Recommendation:** Increase collaboration between Delaware social service agencies in preventing violence by developing the capacity to link and share data between Delaware's various social service agencies in an ongoing fashion.
 - Visit to Allegheny County to share best practices and lessons learned
 - Applied for technical assistance through group with expertise in legal, governance, and data approaches
 - Consider ways to expand ongoing infrastructure work to include the integrated data warehouse
 - Initial Cost estimate: \$1-1.5M
 - FTEs: Minimum 4


Governance/ Legal Issues

- **Letter of intent** drafted and under review by:
 - Delaware of Health and Social Services
 - Department of Technology and Information
 - Department of Services for Children, Youth, and Their Families
 - Department of Education
 - Department of Labor
 - Department of Safety and Homeland Security
 - Delaware State Housing Authority
- **Memorandum of understanding** is needed to begin data sharing

Moving to Data-Driven Coordinated Services for Families and Youth



Client Profile


 Allegheny County
ClientView


[Add Clients](#) [My Clients](#) [Other Resources](#)


KDTEST55 KDTEST55


[My Clients](#) / Fvtug, Tsbmmyemrxk

Fvtug, Tsbmmyemrxk
53 years old, Male

 Demographics and Service Info

 eDocuments

 Service Plans and Assessments

 Client's Workers

Basic Information
SOCIAL SECURITY NUMBER
xxx-xx-0052
[Click here to view full SSN](#)
DATE OF BIRTH
[REDACTED]
MCI ID
1000575418
[Click here to view client PIN](#)

Address(es)
ADDRESS
497 LAFMRK XLDRNR DJB
1, PITTSBURGH, PA,
15205
MUNICIPALITY
Ingram Borough
[3 records available](#)
[Search this Address](#)

Contact
EMERGENCY CONTACT
Self

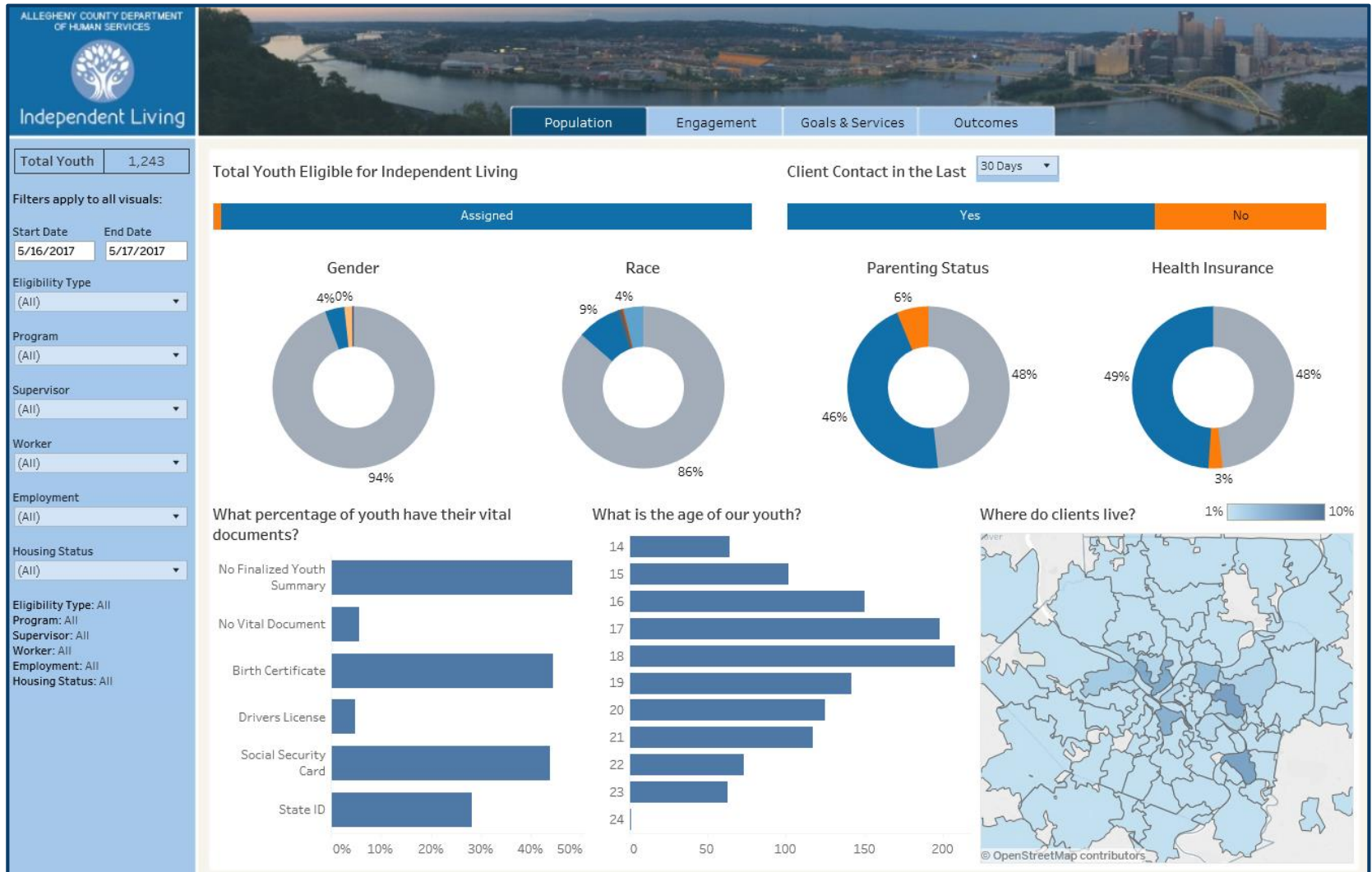
Other Info
RACE
White
ETHNICITY
Non-Hispanic
MARITAL STATUS
Single/Never Married
LIVING ARRANGEMENT
RENT
[3 records available](#)

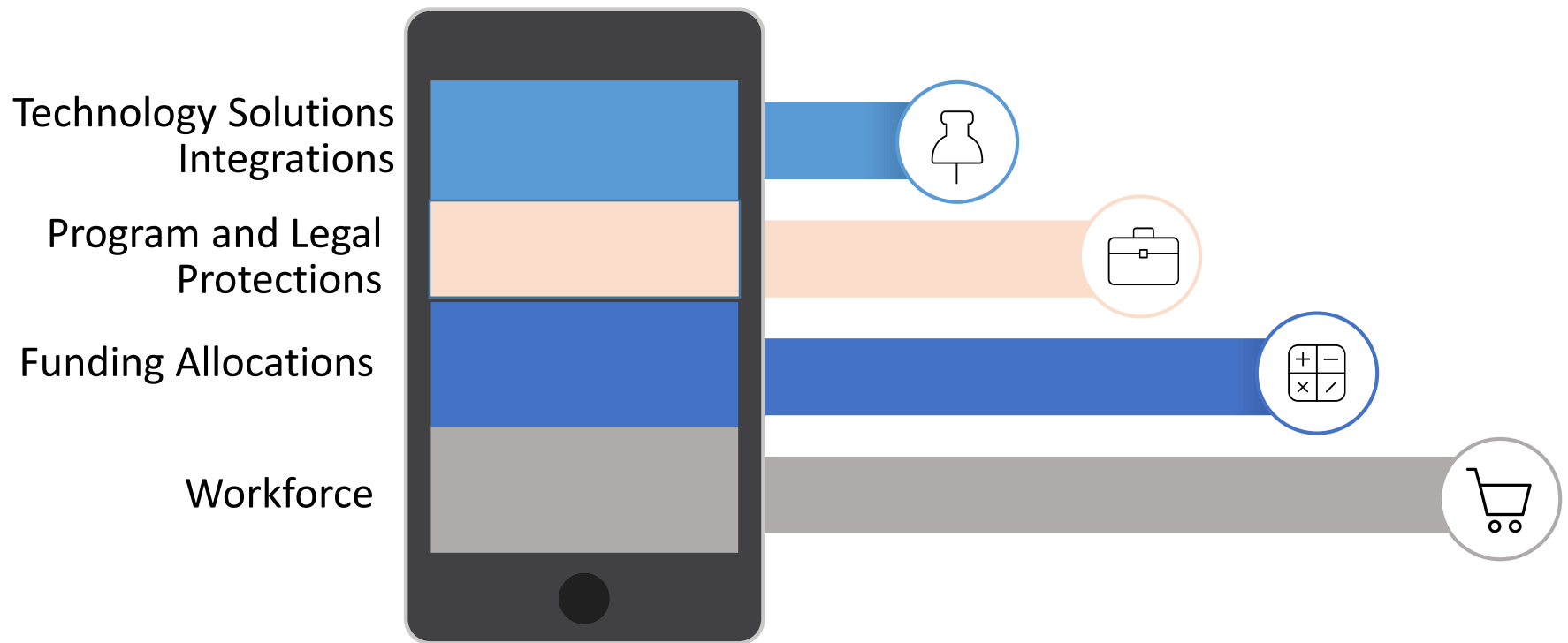
Service Involvement All Records

[Export to Excel](#)
Showing 1 to 2 of 2 entries

| First Service | Last Activity | Program Area | Filter by | Provider/SCU | Filter by | Service | Filter by |
|---------------|---------------|---|-----------|-------------------------------|-----------|------------|-----------|
| 2/28/2009 | 12/31/2010 | Low Income Home Energy Assistance Program | | - | | - | |
| 10/19/2009 | 9/18/2010 | Mental Health Services | | Pittsburgh Pastoral Institute | | Outpatient | |

Service Monitoring – Dashboards





Shift the paradigm from Silos to coordination

- Leveraging technology, process and people

DUAL GENERATION CENTER

Dorrell Green, Director
Office of Innovation & Improvement

Patrice Gilliam-Johnson, Secretary
Department of Labor

Mission

- A community school partnership with an integrated focus on health, social services, community development, workforce development and engagement to support student learning, strong families and healthy communities.

Vision

- Offer variety of services to meet particular population needs in the City of Wilmington
- Partner with Christina School District to locate the facility within the district

Need

Six Recommendations from Wilmington Advisory Council (CDC Report)

- Foster violence-free environments and promote positive opportunities and connections to trusted adults
- Intervene with youth and families at the first sign of risk
- Restore youth who have gone down the wrong path
- Protect children and youth from violence in the community
- Integrate services
- Address policy issues that have unintended adverse consequences for youth

Early Learning Center

- Care for children birth to 5 while families work, receive education and training



Adult Education

Job skills training

- Partnerships with employers
- Certification programs

Education classes

- Literacy
- GED
- Parenting



Employment Center

What is the “Workforce Development” Station?

- This location of the DGSC is to provide employment, training and other services that assist in securing long-term employment outcomes and family-sustaining wages for Delaware workers.

Who will the Dual Generation Center target?

Hardest to Serve

- Men in Wilmington's Southbridge Neighborhood
- Men in Wilmington's Eastside Neighborhood
- Residents with barriers to employment, i.e. criminal history, lack of transportation

WORKFORCE DEVELOPMENT STATION PROGRAM COMPONENTS:

ONE STOP

- ☐ Career Counseling and Exploration
- ☐ Job Search
- ☐ Employment Skills Training and Referrals
- ☐ Apprenticeship
- ☐ Labor Market Information
- ☐ Social Service Program Assistance and Information
- ☐ Financial Literacy and Assistance
- ☐ Unemployment Insurance

BASIC SKILLS TRAINING

- ☐ Reading
- ☐ Writing
- ☐ Math
- ☐ Life Skills/Personal Management

PATHWAYS TRAINING/ CERTIFICATION

- ☐ 1-2 Pathway/In-Demand Occupations Training Tracks (TBD)

RAPID PLACEMENT

- ☐ Quick placement of consumers in paid, competitive jobs
- ☐ Ongoing support following job placement to ensure job stability
- ☐ Recovery Employment Opportunities
- ☐ Survival Job Opportunities



Next Steps

- Listening sessions with those from our “hardest to serve” demographic
- Identifying location to house program
- Identifying businesses interested in partnering with us
- Identifying funding source to incentivize

Next Steps

- Seek more community feedback
- Engage community partners
- Identify location
- Identify funding opportunities
- Clarify project timeline

ADVERSE CHILDHOOD EXPERIENCES (ACEs)

Josette D. Manning, Secretary
Department of Services for Children, Youth & Their Families

What are Adverse Childhood Experiences?

- Adverse Childhood Experiences (ACEs) are stressful events that can overwhelm a child's ability to cope and have a lifelong negative impact on health and wellbeing.
- National surveys show that most people in the U.S. have at least one ACE, and that people with four or more ACEs have a greater risk of adult onset of chronic health problems such as heart disease, cancer, diabetes, suicide, and alcoholism.

Adverse Childhood Experiences (ACEs)

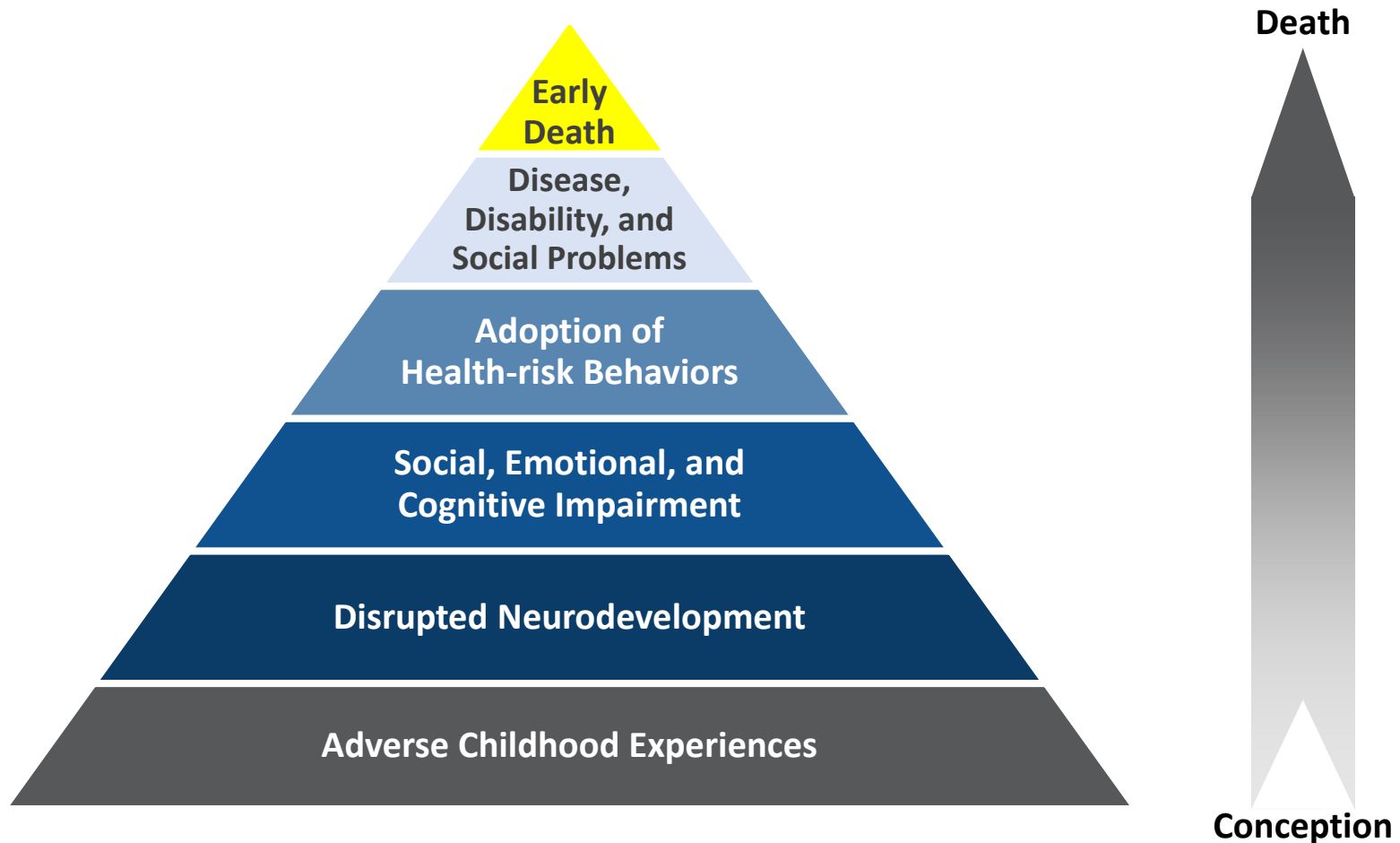
- Child physical abuse
- Child sexual abuse
- Child emotional abuse
- Neglect
- Drug/alcohol dependent family member
- Loss of parent due to death, abandonment, or divorce
- Witnessed domestic violence in the home
- Mental illness in the household
- Incarceration of a family member

Adverse Childhood Experiences (ACEs)

Exposure to 4+ ACEs increases risky behaviors and chronic, physical and mental health problems:

- 12x more likely to attempt suicide
- 10.4x more likely to use illicit drugs
- 7.4x more likely to be an alcoholic
- 4x more likely to suffer from depression
- 4x more likely to suffer chronic lung disease

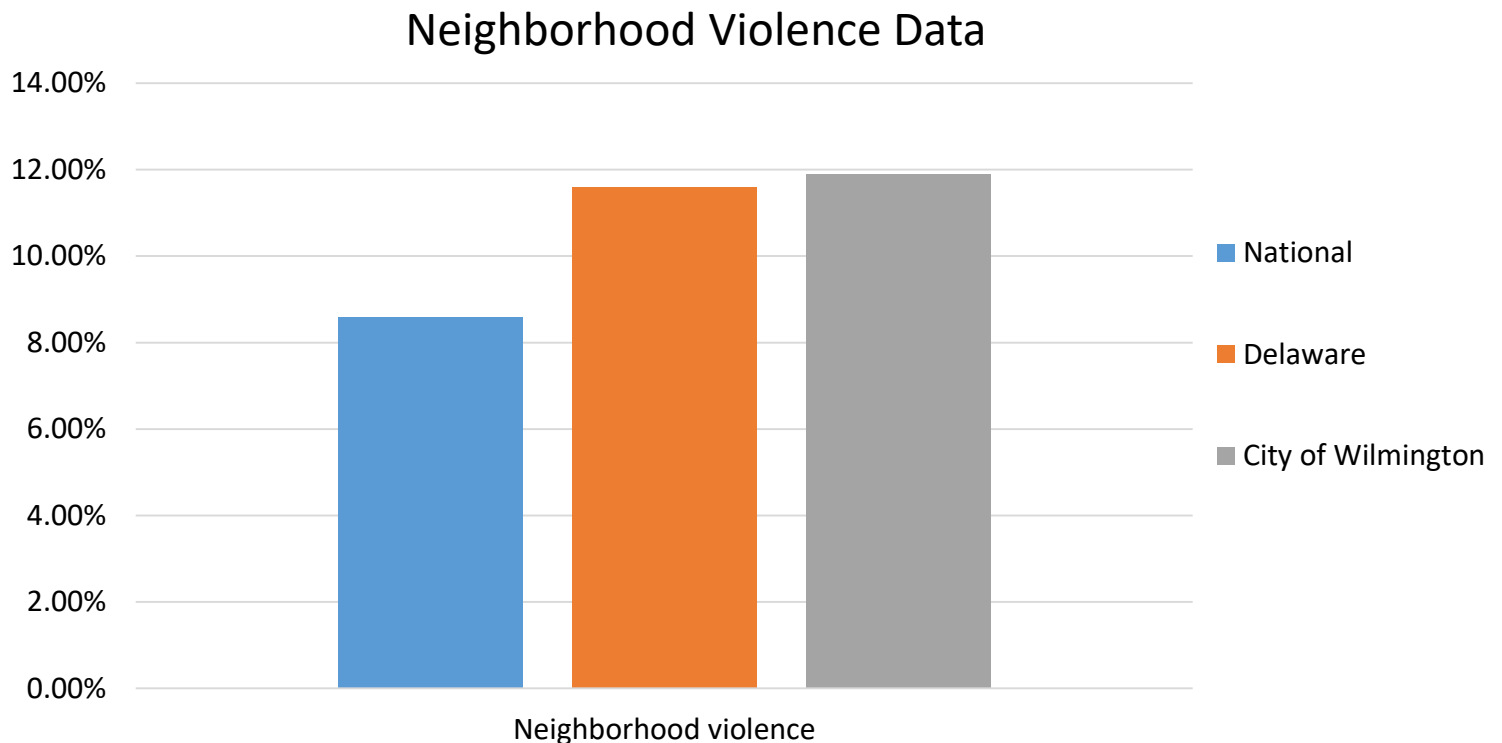
Adverse Childhood Experiences (ACEs)



Mechanism by which Adverse Childhood Experiences
Influence Health and Well-being throughout Lifespan

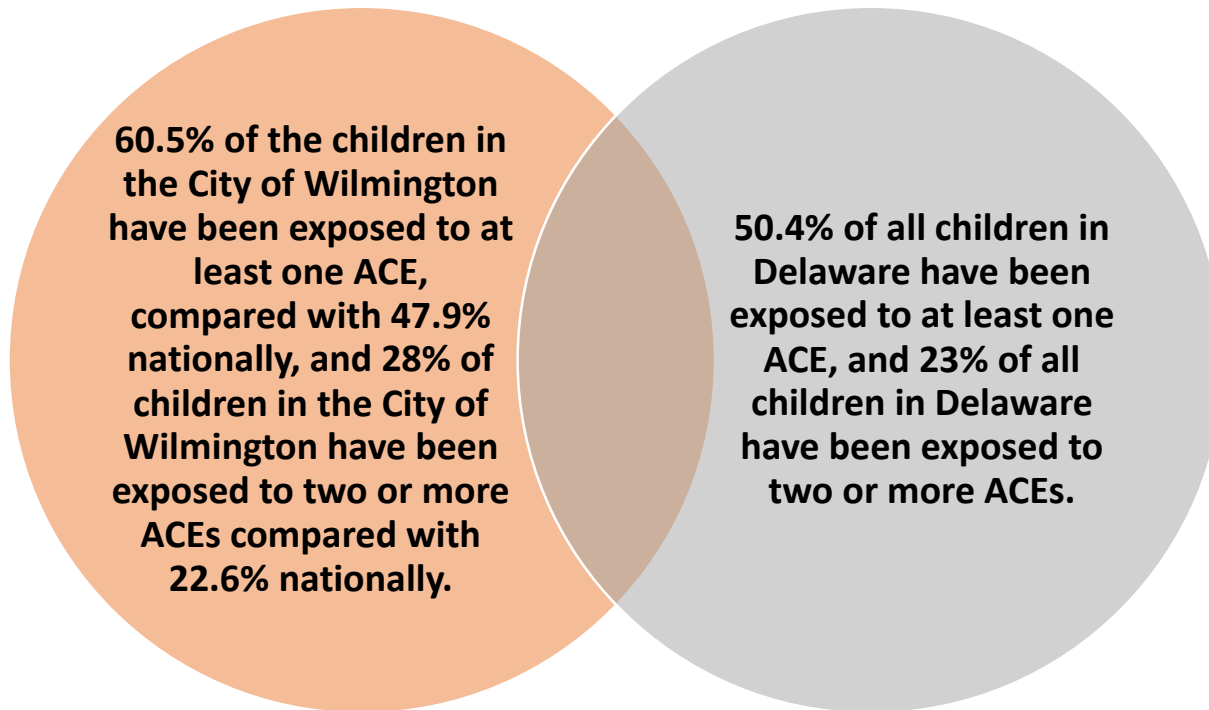
Adverse Childhood Experiences (ACEs)

More recently, being a victim of or witness to neighborhood violence was recognized as an ACE.



Adverse Childhood Experiences (ACEs)

Delaware ACEs Data City of Wilmington and Statewide:



Adverse Childhood Experiences (ACEs)

The Good News – We Can Teach Resilience to Buffer Exposure to Toxic Stress

“Resilience is the capacity to rise above difficult circumstances, allowing our children to exist in this less-than-perfect world, while moving forward with optimism and confidence.”

Kenneth Ginsburg, M.D., M.S. Ed

Adverse Childhood Experiences (ACEs)

It is never too late to build resilient families and communities.

- We can change how our brains respond to impulses when we learn resilience.
- **How can we build resilient children?**
 - Build healthy relationships with caring adults.
 - Create safe environments for children and adults.
 - Meet basic needs – provide safe housing, healthy food and appropriate clothing.
 - Help children interact in healthy ways, better manage their emotions, and communicate their feelings.

Adverse Childhood Experiences (ACEs)

State agencies at work in the communities –
we are here to help

- Public health issue
- Compassionate Schools
- Compassionate communities
- Partnering with the Wilmington Community Advisory Council
- Working with state agencies to screen for ACEs

Public Discussion

Email your feedback and suggestions with
“FSCC” in the subject to:

ideas@state.de.us